

Professional IT services providing company



OSPRO Systems, LLC

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## about OSPRO

OSPRO is a professional onsite and offshore IT services providing company active since 2000 specialized in delivering a broad portfolio of Software, E-commerce, Consulting, Call Center and Business Process Outsourcing services to clients in the manufacturing, financial services, healthcare, communications, energy, transportation, consumer and retail industries around the world.

We serve clients ranging from startups to the Fortune 500. Over the past several years, we have gained extensive experience in performing turnkey information technology services at client locations as well as at our offshore center in INDIA.

OSPRO expertise and technology provide the catalyst, helping organizations everywhere to be more competitive, more efficient, more responsive and more effective. We believe that the best we can do for our clients is to provide the results with excellent quality and predictability, exactly matching the expectations.

# SERVICES

OSPRO provides the best solutions for companies to maximize return on their software investments. Our deep software experience enables clients to address issues specific to their softwares / businesses, and OSPRO provides the capacity and capability to help ensure we serve our clients extraordinarily well.

OSPRO offers consulting services to help its client's with right solutions to meet their today's unique business requirements. To get the maximum benefit from solutions, you may need assistance implementing them into your existing IT systems and business processes. Our dedicated consultants will work with your team to ensure maximum benefits are received.

## **SOFTWARE**

Implementations (ERP and General Software)  
Software Changes  
Custom Software Development  
Software validation/Testing  
Maintenance and Support  
Project Management

## **E-COMMERCE**

B2B  
B2C  
Custom Web Development  
Application Web Development  
Web Maintenance  
Graphics design  
Hosting

## **CONSULTING**

Software Consulting  
Management Consulting  
Database/Networking Consulting

## **CALL CENTER**

Customer Support  
Software Support  
Hardware Support  
Telemarketing

## **BPO**

Data Entry  
Medical Transcripts  
Healthcare Billing  
Healthcare claims  
CPA accounting  
Indexing

## **OFF - SHORE**

Implementations  
(ERP and General Software)  
Software Changes  
Custom Software Development  
Software validation/Testing  
Maintenance and Support  
Project Management

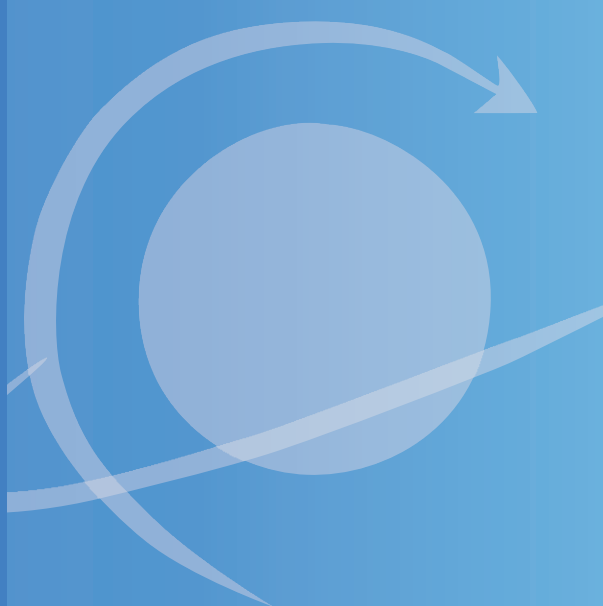
## **ON SITE**

Implementations  
(ERP and General Software)  
Software Changes  
Custom Software Development  
Software validation/Testing  
Maintenance and Support  
Project Management

## **OFF SITE**

Implementations  
(ERP and General Software)  
Software Changes  
Custom Software Development  
Software validation/Testing  
Maintenance and Support  
Project Management

OSPRO professional consulting division is staffed with most experienced, talented and customer service driven professionals. Each member of our team knows first hand why the implementations succeed, and why they fail. Whether your company is in the first phases of implementation or if you have been live for years, OSPRO will help you squeeze every dime from your investment. We continue to make extensive investments in our people and our technologies so your users can benefit from the knowledge we gain.



# STRATEGY

## STAFF

Our specialists are graduated from the most prestigious universities for quality of education in professional software engineering sphere. The OSPRO staff is dedicated to deliver reliable software, and business functionality you expect. We understand the importance of functionality, security, robustness and performance, and we do our best utilizing industry proven development technologies and tools.

OSPRO team consists of professional managers, functional experts, software architects, technical developers, database administrators, customer support and back office support teams with 5+ years of working experience with top 100 software companies

In addition, we have an access to a pool of certified by OSPRO contract developers and technology partners when we need to increase our capacity temporarily.

Special attention is paid to the development of efficient corporate culture to ensure rewarding working environment for healthy and productive teamwork

## MANAGERIAL EXPERTISE

We recognize that effective management is the key ingredient of every successful project. We pay special attention for maturity level of project management practices and professional communication techniques.

Every member of our management team has at least 10 years of IT and 5+ years experience working for a big software companies and has accomplished several projects for our customers (at the Project Manager or Technical Manager position). Our project managers were trained and tested according to the Project Management Institute program.

## STRATEGY

OSPRO's strategy is to build long-term partnerships with our customers. With support, we aim to maximize the potential of our traditional business through a combination of enhanced quality of service, creative marketing, innovative pricing and cost efficiency while pursuing profitable growth by migrating our clients to new wave software services. We are dedicated to helping our customers thrive in a changing world by becoming the leader in delivering converged software services.

- Improved service
- Price innovation
- Reduce costs /improve margin
- Aggressive and creative marketing

### **Our Core Values**

- \*Intellectual Honesty and Integrity
- \*High Client Focus - Customer Service
- \*Ethical and Moral Approach with Clients
- \*Continued Learning
- \*Creativity
- \*Build on our software services capabilities
- \*Deliver on time
- \*Create convergent offshore solutions
- \*Drive for cost leadership
- \*Defend our traditional business vigorously
- \*Relentless focus on improving customer satisfaction

### **Our Core Purpose**

- \*To help our Clients position themselves to respond to a chaotically changing market.
- \*To build lasting relationships with our clients so they can build lasting relationships with their partners.

# PRODUCTS



OSPRO is a leading product development company, serving healthcare practices and those enterprise clients from its global delivery centers in a flexible blend of onsite, offsite and offshore modes. OSPRO Software Development offers a Full-Lifecycle software development and Design services to independent practices, Clinics and healthcare companies. With over a decade of experience in the healthcare domain and technology competence across web, mobile and cloud technologies, OSPRO helps healthcare ISVs and life sciences companies develop and deliver healthcare solutions focused on interoperability, eliminating redundancies, providing highly secured access mechanism and stay compliant with the current industry regulations.

## **MDECHARTS**

MDeCharts EMR delivers electronic medical records with eRx and labs and available anytime, anywhere. Very easy to learn and chart the Patient Records in few minutes and Doctors can earn thousands in Federal incentives. Marching towards Meaningful Usage certification.

## **BILLING GURUS**

BillingGuru's integrated physician Next Generation practice management system, addresses the complex revenue cycle management and administrative needs of physician practices. This solution facilitates the management of clinic-based financial and patient information throughout the organization.

## **OSPORTAL**

High Tech Multi Site Integrated Patient Health Record portal and developed to have complex integrations with Multiple Hospital. Provides Excellent Request & response Times.

## **OSTRACK**

Project Tracking  
Issue Tracking  
Client Deliverables Tracking

## **JDEPros**

Online ERP Solutions  
End to End ERP Implementation tracking  
ERP Upgrades Management

## **SHIPPING CIRCLE**

Collaboration Platform for Shippers & Movers  
End to End Shipment tracking and tracing  
Global Booking and delivery



# CLIENTS

## SUCCESS

Although OSPRO is a young company, it is established and led by the experienced management, functional and technical teams with a solid success track in world-class software industry. We understand that we are not the "premier brand name company" yet. But we are highly motivated to become one. And that's why we strive for excellence with much energy and diligence. Thus we have found what we believe to be the best custom software developers and service providers in the offshore IT outsourcing industry.

## WHY US?

You can choose the project team members personally.

We adopt the teams according to your changing project needs.

Secured remote access

Tracking database

Before starting the project our managers will lay out together with you comprehensive guidelines and benchmarks that will drive the working relationship

You will get daily or weekly reports from programmers with regularly updated schedules of the project development from managers. You will have the visibility on what we are going to do next.

Technical people from your company can communicate directly with the technical people from Eclipse SP.

We can use frequently updated prototypes as additional effective way of refining software requirements to guarantee that the result of our work exactly matches your expectations.

## OUR CLIENTS



Note: These clients may be direct/indirect

## REACH US



### GLOBAL HEADQUARTER

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