



Company Profile

About Us

OSPROSYS represents the aspirations of many people. These individuals transformed their ideals into an organization. Our worldwide associates are working to meet the objectives, and fulfill the dreams, of our clients and partners. We are OSPRO SYS.

We joined together for different reasons. Some of us meant to excel in our work, some wanted a social purpose, some wanted a business, which created resources, and some did it to please their creative souls. Finally, all these purpose came together. Whatever the reason, it culminated in a thought process. This process is put into the following words....

Clarity... Objectivity... Integrity...

Corporate Profile

OSPROSYS Software., a 6-year-old company has evolved into a development and consulting, we evolved in a gradual form, each deriving mileage from the other and all Catering to provide for a symbiotic association between the client and us. The core business operates as SBU's (Strategic Business Units), which, in turn evolve from the Corporate Strategy. They work as complete entities in the Central structure.

OSPRO SYS today is represented in Bangalore and the Silicon Valley, INDIA. and Columbus, IN, USA. the Corporate Office.

OSPROSYS Software (P) Ltd currently employs over 50 people. Recently, we acquired an 8,000 square foot building to house our corporate functions and a development center. When round the clock or even lower cost development is desired and achievable, our US project management team can utilize the resources of our development facility in Bangalore, India.

Mission

Bring in value to your organization by providing state-of-the-art software solutions using proven software development process methodologies.

Objective

Growth through strategic partnership.

Our Values

OSPROSYS reflects the aspirations of many people. The ambitions of individuals, formed a symbiosis of their ideals, transformed into an organization, which, today is an entity that is fulfilling the dreams and objectives of people, clients and partners who are an integral part of this organization.

Our Success Rate

OSPROSYS has **over 6-years of experience** in providing and managing extremely diverse and technologically challenging projects. Understanding the client's needs and building proper expectations and communication channels have allowed us to be successful on every previous project.

What Does OSPROSYS Means By Success?

- We have been on or before time for all project deadlines
- We have been on or below budget for all projects
- We have a 100% referable client base

“In an industry that has seen an upward of 70% failure rate one simple question that always confronts an organization is “will my vendor help me succeed? OSPROSYS is always committed to your success.”

Our High Performance Model

While managing a High-Performance team at OSPROSYS we...

- Establish a vision
- Create change
- Manage the team as a team
- Delegate tasks in a way that is challenging, clear, and supportive
- Leave details of how to do the task to the team
- Use the MOI model to resolve problems

Key Elements of the MOI model

- Most team problems arise from Motivation, Organization, or Information issues.
- Identify and remove roadblocks related to these factors.
- Do not be afraid to remove problem personnel.

Our Technology Focus

We have specific information technology skills in the area of ERP (JD Edwards's world & OneWorld, PeopleSoft, Siebel and SAP), JAVA, Microsoft SQLServer, and Oracle with DBA, Active Server Pages, Microsoft Visual Studio, Microsoft Access and the E-Commerce. We enable businesses to leverage leading-edge technology to gain sustainable competitive advantage in today's marketplace

- **Our Technical teams are experienced and working in all modules.**
- **Our Project management consists of trained Project Management Professionals with PMI training.**

At OSPROSYS the team respected the value of academic perusal and enrich the entire community with inter departmental learning.

Continual Learning

Understanding the industry we are in and the metrics that make for successful project delivery we realize the value of continuing education of our employees. Our employees go through quarterly skills evaluations to assure they are up-to-date with all the latest technologies and project management skills. We understand the value of our employee and our continued investment in our employees is in direct correlation with our success rate and low turnover.

Our Partnerships Vision

OSPROSYS believe that the traditional vendor procurement methodologies are fast becoming a thing of the past. When looking at your needs you must not only consider a vendor but really a partner. Such a partner must possess a high of empathy and strong domain knowledge expertise to your specific needs.

OSPROSYS is committed to creating a valued partnership in which we invest in the relationship.

Our Commitment

- **OSPROSYS understands that when we are asked to provide an organization with a solution, the technology itself is only one component of the whole.**
- **While many technology companies refuses to concern themselves with the way people actually use IT systems, OSPROSYS brings an established and refreshing understanding to the business of information technology, by no means are we starry-eyed technologists.**
- **We understand that people that people no matter how “cutting edge” or “revolutionary” a technology may be it is no value to your organization unless it has a practical use and is implement properly.**

- We listen to our clients and make sure we understand their requirements before we even begin to think about technology. Understanding the needs of all key stakeholders will be the key to any new implementation. That is the reality of any technology implementation, that is the reality of any technology implementation, and OSPROSYS is totally committed to providing it.

OSPROSYS is making a strong commitment to achieve highest levels of customer satisfaction and loyalty by becoming a member of the team in understanding your business objectives and developing software solutions to achieve them. Along with them, we have the ability to understand the existing business processes and system architectures and explore the opportunities to reengineer to provide highly effective and transformed most cost effective solutions.

Team Approach: -

To develop further a pragmatic, team-oriented approach to successful software project management that is flexible, scalable, and produces repeatable results. OSPROSYS has created efficient teams within which are driven by the following motives and incentive.

- Shared project vision or goal
- A result-driven structure
- Product Mindset
- Zero-defect Mindset
- Customer-focused Mindset
- A sense of team identity
- Competent team members
- A commitment to the team

Project Director

Responsible for integrating project work at the business level

Project Manager

Responsible for the overall success or failure of the project. Orchestrates the technical and non-technical work of the project, including development, quality assurance, and documentation.

Technical Architect

Responsible for the conceptual integrity of the software at the design and implementation level. Direct the technical effort of the project.

Developer

Responsible for the execution of the detailed design – construction and testing of the software product

Software Engineering and Processes Group – SEPG

Responsible for the planning and management of quality assurance activities, including creating test plans and performing tests. Responsible for managing the internal and external application logistics.

Team and Goal Alignment

Projects	→ Satisfied clients
Project	→ Delivery within project
Technical	→ Integrity of and delivery to application
Development	→ Delivery to application specifications
QA/Tester	→ Release after addressing all known issues
Configuration	→ Smooth application deployment
Documentation	→ Enhanced usability and maintainability

On-site and Off-site Model

OSPROSYS is not a firm that believes all problems can be solved by strictly over the wall outsourcing. With the rapidly changing business and technical environment it is imperative that we have staff the understands all the intricacies of our clients. Many clients also depend on our highly skilled local resources to help architect, design and implement the solutions created. Utilizing these skilled resources in an 80-20 format, 80%

Off-site and 20% onsite or local, help to insure that our clients receive the most for their money.

Models Used for Execution:

Onsite:

OSPROSYS will provide purely Consulting services. The Feasibility Study & Analysis. This will be done by professionals with an above 6 years of in experience in the IT Industry. What a client:

- Experienced Professional Analysis & Study
- Clients experience first hand OSPROSYS professionalism & Experience.
- We offer a wide range of on-site, custom training classes to knowledge your developers and users at a fraction of cost.
- OSPROSYS provides On-Site support after Go-Live or off-site support for on coming changes or problem.

OFF-SITE (US Development Center)

Our USA based Off-Site development and support line handles both application and technical issues from our clients. Our Off-Site development support staff average more than 6 years of ERP software experience.

User support needs can be submitted through Internet e-mail, or facsimile after manager approval. All E-mails or facsimiles are stored in our customer service center for problem tracking and problem escalation purposes. We will discuss with users on phone to solve their problems.

Our rapid development methodology delivers a solution when you need it. Our highly scalable, low-cost team allows your company to grow with your business without increased expenditure. Our ERP customized programs will integrate with any existing technology you specify.

Onsite – Offshore

In this case, our clients can look at a team:

At the client site. A development team working from our Offshore Development Center will support this team. In this case, the roles & responsibilities are very clearly defined for the Onsite team. There may be a Project Manager each on both sides – Onsite coordinators.

Alternatively, there may be only one Project Manager Offshore with the Onsite team acting purely on Onsite coordinators.

The structure of this model will purely depend on the magnitude of the project.

Offshore Development Facility for Clients:

OSPRPSYS has the entire required infrastructure today to offer and operate for the client an offshore Development facility.

We know that fast, reliable service delivery is critical with low project costs. That's why we pride ourselves for offering our clients fastest E-mail based services through our India Off-Shore Center as quickly as possible. We help with every aspect of your development no matter how detailed. We deliver new applications and business solutions that give you unique competitive advantages.

Our India Off-Shore's team software background is knowledge of how business operates.

Providing exceptional service to our clients is what we enjoy doing and our success as an organization is based on the long-term success of our customers.

Most issues for JD Edwards One World support can be handled during the initial E-mail with our support team. On those occasions when a special skill set is required or additional research will be necessary, our escalation procedures ensure that the right people are notified and solutions are provided on a timely basis. Depending upon the severity of your issue, your issue is automatically escalated to the appropriate support level, which may include the team leader, area manager, or Vice President of Client Services. If the issue needs to solve ASAP we will take the help of our USA based Off-Site people help.

Our thorough testing ensures that every application you run will be bug free and effective. Our Off-Shore department generated monthly basis solutions and sent electronically as e-mail attachments, they include the following types of information:

- **Issues Opened last month**
- **Issues Closed last month**
- **Open Issues**
- **Escalated Issues**
- **Summary of Contract Hours Year to Date**

Offshore Services include

- **Modifications and custom application development**
- **Modification and custom Report Development**
- **Application setup's**
- **Set up the system constants**
- **Applications maintenance and data checkups**
- **Data Conversions & Repair**
- **Electronic Data Interchange (EDI)**
- **RPG programming**
- **ESU / Paper Fixes**

- **Migration and Integration**
- **Testing and Documentation**

Consulting

OSPRO Systems provides wide-range of consulting services for the client implementation, development, training and integration of different computer application platforms.

OSPRO Systems has the consultants who are working through out the world with fortune 1000 companies.

Our consulting services rates are very competitive and the client will receive high quality, fully documented work on all projects, large or small.

OSPROSYS – Partial Clients List

- **JD Edwards, Denver, CO**
- **CAT (Power Lift) with Deloitte & Touché, Commerce, CA**
- **Tricon (Yum Brand), Dallas, TX**
- **Durez with Anderson, Dallas, TX**
- **Western Dental with Deloitte & Touché, Orange County, CA**
- **Pentacon, Erie, PA**
- **Hamilton Sundstrand, Hartford, CT**
- **EDS, Chicago, IL**
- **SheShedo, Jersey City, NJ**
- **Delta Faucet, Indianapolis, IN**
- **Bull Moose Tube Company, St. Louis, MO**
- **National Cement Company (NCC), Burbank, CA**
- **Laid Law Educational Services, Chicago, IL**
- **Johnson Wax Professional, Madison, WI**
- **Golden State Foods, La, CA**
- **Eisner, Fisher Brothers Management Company, New York, NY**
- **George P. Johnson, Auburn Hills, MI**
- **Hobby Lobby, Oklahoma City, OK**
- **Dorel Juvenile Group, Columbus, IN**
- **Granite Constructions, CA (Of Site from USA Office)**

• **Johnson & Johnson (Different places in US)**

Our employees are also worked and working with the USA top 10 Companies like Anderson, Deloitte & Touché, IBM and their implementations.

Thank you and looking forward to give Services and offerings.

For more information about our company please visit our website at www.osprosys.com or mail us at info@osprosys.com

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A few minutes of your time will gives you return on Investments and Return On Value.